



Zyxel Wireless Modems Password Reset Guide



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Shatel Group of Companies

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Password Changing on HN, HW Modems

Log into Modem Console



In case you are using a ZyXEL modem, you need to know that its IP is 192.168.1.1 by default.

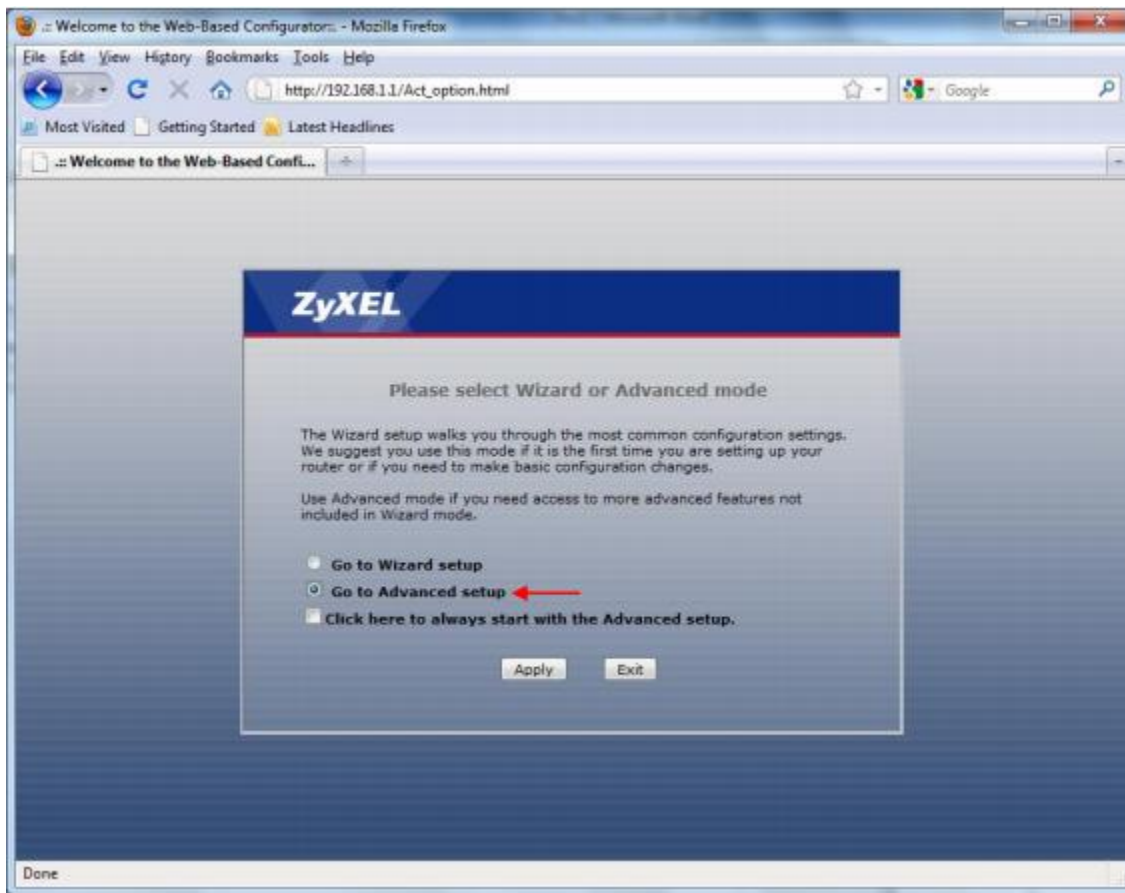
In order to log into the console, open an Internet browser window (Internet Explorer, Firefox, etc.) and type "192.168.1.1" in the Address Bar.

At this stage, Type admin in the Password field.



The following page appears.

Now, to change the settings manually, select “Go to Advance Setup” and click on “Apply”.



Wireless password change

In Network menu, click on “Wireless LAN” and go to “AP”.

The name of the wireless network can be found in “Network Name” section. You can change this name to a name you prefer.

If you want to change your wireless password, you need to enter your new password in “Pre-Shared Key” field. (Your old password is visible in Pre-Shared Key field)

Your password should be at least 8- characters long, and can be a combination of letters and numbers.

Then click "Apply".

The screenshot shows the 'Common Setup' configuration page. The 'Name(SSID)' field contains 'ZyXEL01'. The 'Hide SSID' checkbox is unchecked. The 'Security Mode' dropdown menu is set to 'WPA-PSK', with a red arrow pointing to it. The 'Pre-Shared Key' field is empty, with a red arrow pointing to it. The 'WPA Group Key Update Timer' is set to '10 (In Seconds)'.

If in this section, Security is set on WEP mode, you need to change your password in "WEP Key".

The screenshot shows the 'Common Setup' configuration page with 'Static WEP' selected in the 'Security Mode' dropdown, indicated by a red arrow. The 'Network Name(SSID)' is 'ZyXEL01'. The 'Hide SSID' checkbox is unchecked. The 'Passphrase' field is empty, with a 'Generate' button to its right. The 'WEP Key' field is empty, with a red arrow pointing to it. Below the fields is a 'Note' section with a yellow warning icon: 'The different WEP key lengths configure different strength security, 40/64-bit, or 128-bit respectively. Your wireless client must match the security strength set on the router. -Please type exactly 5, or 13 characters. -Please type exactly 10, or 26 characters using only the numbers 0-9 and the letters A-F.'

Password Changing on Del1202, 1312 Modems

Log into Modem Console

In case you are using a ZyXEL Del 1202, 1312 modem, you need to know that its IP is 192.168.1.1 by default.

In order to log into the console, open an Internet browser window (Internet Explorer, Firefox, etc.) and type "192.168.1.1" in the Address Bar.

At this stage, Type admin in the Password field.

File Edit View History Bookmarks Tools Help

..:Welcome to the Web-Bas... x +

192.168.1.1/cgi-bin/login.html Search



Welcome
Welcome to DEL1312-T10B configuration interface.
Please enter username and password to login.

Username:

Password:

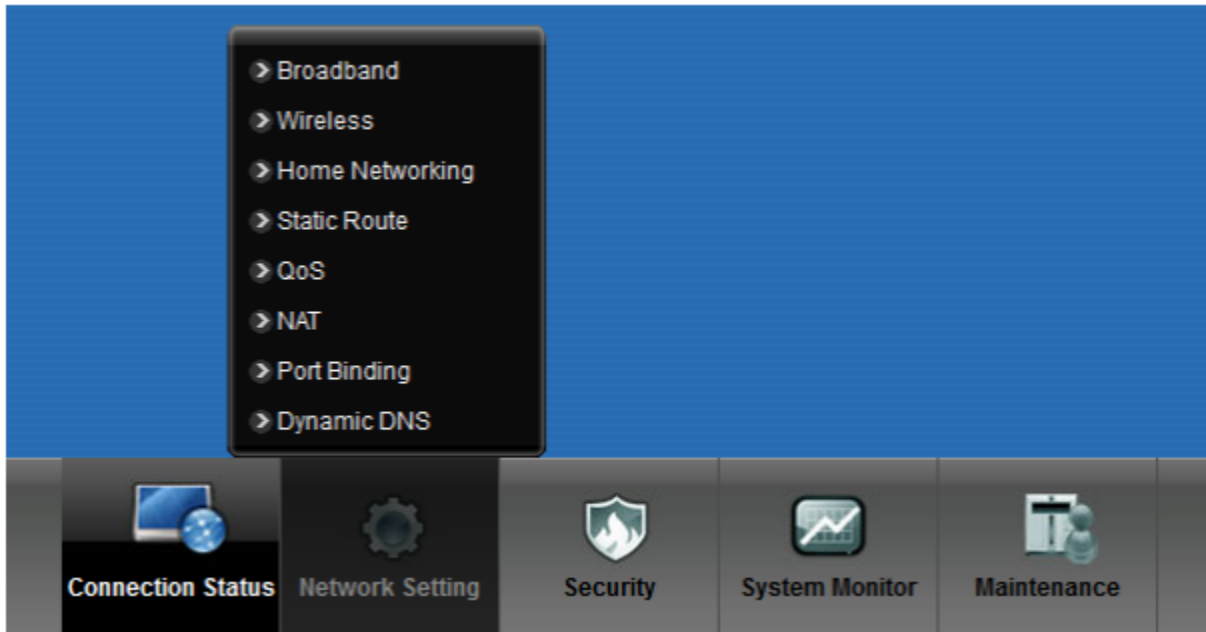
Login

Delsa Telecommunication Technology Co.
Official agent in Iran www.delsa.net

Connecting to www.superfish.com...

Wireless password change

After logging into the console, in the menu at the bottom of the page, select “Wireless” in “Network Setting”.



By selecting Wireless, the wireless settings will be available.

On this page, you can change network name in "Wireless Network Name" and view your wireless password in "Security Level".

The screenshot shows the ZyXEL DEL1312-T10B wireless network configuration interface. At the top, there is a blue header with the ZyXEL logo and the model number. A navigation bar includes 'Wizard' and 'Logout' links. A grey informational box at the top states: 'A wireless network name (also known as SSID) and a security level are basic elements to start a wireless service. It is recommended to set a security level other than No Security to protect your data from unauthorized access or damage via wireless network.'

The main configuration area is divided into several sections:

- Wireless Network Setup:** Includes a checked checkbox for 'Enable Wireless LAN'.
- Wireless Network Settings:** Contains a text input field for 'Wireless SSID', and three unchecked checkboxes for 'Hide SSID', 'Client Isolation', and 'MBSSID/LAN Isolation'.
- Channel Selection:** Features a dropdown menu set to 'Channel 5' and a 'Scan' button.
- Operating Channel:** Displays the value '6'.
- Enhanced Multicast Forwarding:** Has radio buttons for 'Enable' (selected) and 'Disable'.
- Security Level:** A slider bar with three segments: 'No Security' (red), 'Basic' (yellow), and 'More Secure (Recommended)' (green). A blue circle is positioned on the 'More Secure' segment.


Below the slider, a grey box contains the following details:

- Security Mode:** A dropdown menu showing 'WPA2-PSK'.
- Pre-Shared Key:** A text input field containing 'wirelessPassword' and a 'More' link.

At the bottom right of the page, there are 'Apply' and 'Cancel' buttons.

If you want to change your wireless password, you need to enter your new password in “Pre-Shared Key”.

Security Level



A horizontal bar representing security levels: No Security (red), Basic (yellow), and More Secure (Recommended) (green). A blue slider is positioned over the 'More Secure' section.

Security Mode:

Enter 8-63 characters or 64 hexadecimal digits (a-f, A-F, and 0-9).

Pre-Shared Key: [hide more](#)

WPA-PSK Compatible: Enable Disable

Group Key Update Timer: (10-9999 Sec)

Encryption:

- TKIP
- AES
- TKIP/AES MIX

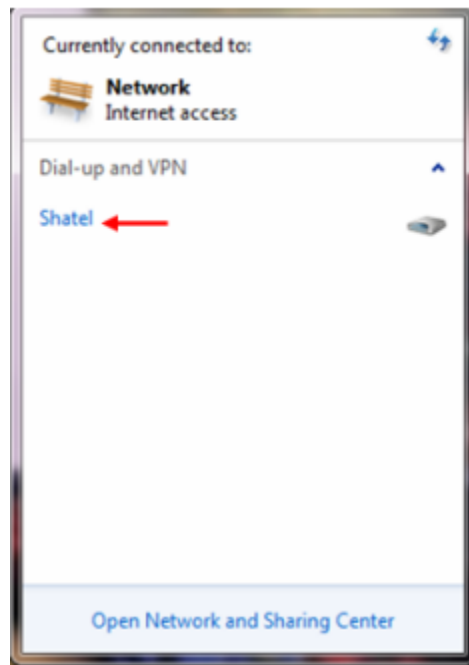
Reconnect to wireless

When you change your password on your modem, you will be disconnected from the modem, and you need to reconnect to it.

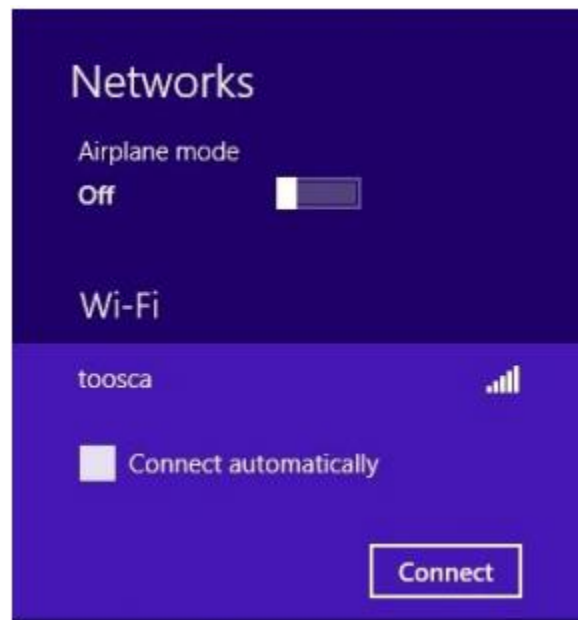
To do this, go through the following steps.

By selecting the wireless icon on windows task bar, you can see a list of wireless networks.

In this section you can see the available wireless networks. And you can connect to your network by choosing it. Note that at this stage you need to enter your new password.



In windows 8, this stage appears as in the following figure.



Important points

1. Note that this guide is provided for Zyxel modems. If you use any other modems, this option is available in other sections of your modem. To get to know the route, you can search your modem's document on the Internet and follow the directions.
2. In most cases, the IP of the modem console is 192.168.1.1.
3. If you need to connect your mobile phone to the wireless modem, you can read the guide on Shatel website.
4. If you do not have a proper wireless connection to the modem, read Wireless Settings Guide on Shatel website.