

## **Shatel Voice (Phone) Service**

### **Why should I use Shatel phone service?**

By using Shatel phone service you can:

- Pay less and talk more.
- Call any number in Iran and around the world, without limitation and with no need for an operator at the destination.
- Enjoy service support 24/7.
- Get as many phone numbers as you need.
- Own your regular phone line with all its features forever.

Shatel offers its phone service nationwide. You can use Shatel solutions to make phone calls based on your needs and location.

### **By allocating a phone number to customers, Shatel provides the service in one of the following ways:**

- **Landline on copper wire (POTS)**

This service, which is a special telephone solution for towers and building complexes, is offered to customers via copper wire and on ordinary and common phones.

- **Landline by means of an IP-Phone**

This solution is available to current subscribers of Shatel and is offered over the Internet on IP-Phones.

- **Landline by installing an ATA device and connection to the Internet**

Shatel subscribers can take advantage of all the features of the new generation of Shatel phone service using an ATA device and a regular phone device.

- **Landline using IAD Modem**

There is another way for Shatel subscribers to use landline services, which is through the use of an IAD device. It allows both landline and Internet services to be simultaneously installed and used.

- **ShatelTalk service on smart phones**

In this method, users of Shatel high-speed internet can use ShatelTalk app, and with a dedicated number on their smartphones make phone calls with unique features over Shatel Internet.

### **Landline on copper wire (POTS)**

This part of Shatel phone service is the right solution for customers who require a landline telephone on copper wire, with the difference that the cost will be much lower.

The most important features of the phone service on copper wire (POTS) are:

- Using regular telephone devices to make phone calls
- Ability to use the Internet on the phone line
- Ability to maintain the phone number throughout the province

#### **Phone Services using an ATA device or IAD modem**

If you are currently using Shatel High Speed internet Services anywhere in the country, you can use Shatel phone Service using one of the mentioned devices and a dedicated Shatel number.

**The most important features of this service are as follows:**

- Ability to transfer and use the service throughout the province
- Ability to use Internet services with no need for installation or specific procedures
- Ability to use multiple phone lines on one Internet service

#### **ShatelTalk service on smart phones**

The Shateltalk service is exclusively offered to customers who are already subscribers of one of Shatel high-speed services and are willing to use Shatel phone service with a new dedicated number on their smartphone.

**The most important advantages of using this service can be summarized as follows:**

- Having a dedicated number on a cell phone without the need of using a SIM card
- Utilizing the features of a landline on a mobile phone
- Ability to transfer and use the service throughout the province
- Selection of the desired phone number by users at the time of purchasing the service
- Easy to use with access to mobile phone book

To benefit from Shatel phone services, you can contact the headquarters of the company or Shatel franchises (the contact information of the offices are available on Shatel website) throughout the country

Sales Global Phone Number: 1525

Online Registration on [www.shatel.ir](http://www.shatel.ir)

Sales Global Phone Number: 1525

Support Global Phone Number: 1525